

Terms of Warranty

1. **Petrotest GmbH** undertakes to remedy any defect resulting from faulty design, materials or workmanship which appear during the guarantee period as specified above.
2. All guarantee claims are to be made in writing stating the equipment type and number as well as the date of purchase and commissioning. On receipt of such notification **Petrotest** shall with the exception of shipping costs remedy the defect forthwith at their own expense.
3. The purchaser shall on receipt of notification of claim acceptance, ship the defect part or parts to **Petrotest** for exchange or replacement at their own expense unless agreed otherwise.
4. Returning the aforesaid part or parts properly repaired or a replacement thereof, shall be deemed as a fulfillment by **Petrotest** of their obligations. Defective parts replaced shall remain at the disposal of **Petrotest GmbH**.
5. Excluded from warranty are:
 - Spare parts or accessories expected to be renewed within 12 months.
 - Defects or faults resulting directly or indirectly through misuse or non-observance of the operating or installation instructions.
 - Equipment which has been repaired or attempted to be repaired without prior written consent from either one managing director (Mr. Heinz Kindlhofer or Mr. Florian Wierzbicki) or the technical director (Mr. Eric Sommer).
 - Equipment or accessories not supplied by **Petrotest** or defects resulting from the use of accessories or foreign parts used in conjunction with Petrotest equipment.
6. Warranty period 12 months following receipt of invoice but no longer than 14 months commencing dispatch date from Dahlewitz, whichever comes first.
7. **Petrotest GmbH** gives a supply guarantee on all spare parts for a minimum of 10 years.